



MODBAR TECHNICAL BULLETIN #18 online warranty claim system

Dear Modbar family member,
We are pleased to announce the launch of our new online warranty claim system.

CONFIGURATIONS EQUIPMENT modbar **SUPPORT** ABOUT 🔍

INTERNATIONAL SUPPORT

CONTACT

For international service and parts orders, please contact us at:
modbarsupport@lamarzocco.com

For warranty, visit techcenter.modbar.com

SERVICE AND INSTALLATION GUIDES

For step-by-step installation, service, and preventative maintenance guides, please visit our comprehensive resource on the Dozuki platform

[TAKE ME TO DOZUKI](#)

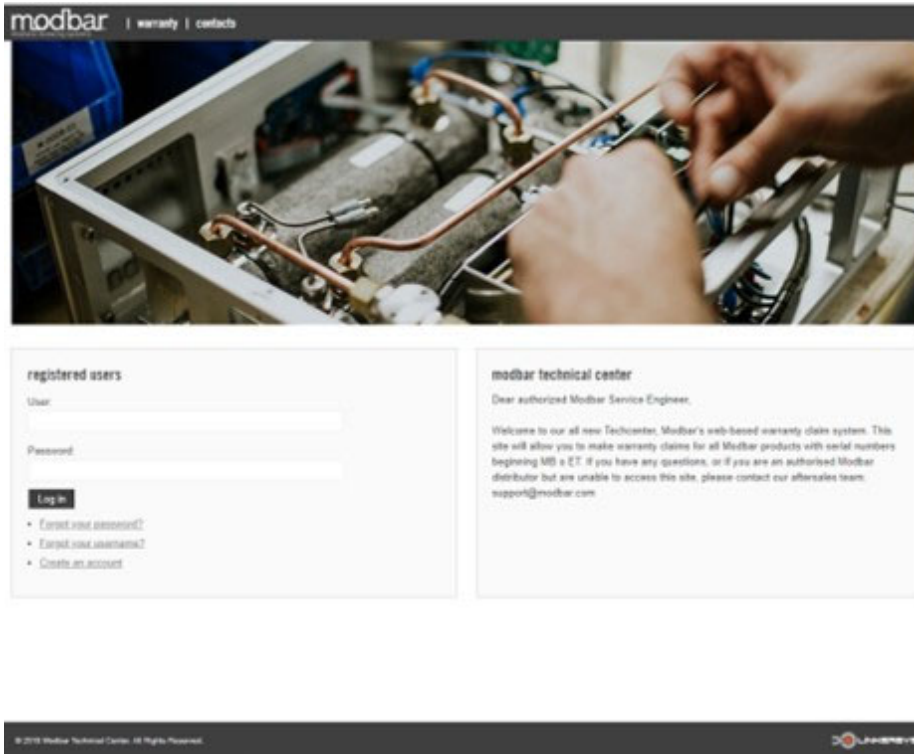
FAQS

[VIEW FAQS](#)

WHEREVER YOU ARE, WE'RE HERE TO HELP

JOIN THE SLACK CHANNEL

[LOG IN HERE](#)



This will allow you to check the warranty status of your module(s) and to make any claim under the terms of the manufacturer's guarantee. It covers all modules and taps with serial numbers beginning with MB or ET.

You can find the portal here: <https://techcenter.modbar.com/> or using the following qr-code:



You will need to sign up for access if you've never visited before. The system will automatically send your claim for approval and then will send the parts order to Nuova Ricambi once it is approved. You'll get email updates about the progress of your claim.

Please do not hesitate to contact us if you have any questions.

Modbar Support Team.
technicalbulletins@modbar.com



For technical documents, service and installation guides, please visit
<http://www.modbar.com/support>

Copyright © 2018 Modbar LLC, All rights reserved.
You're receiving this email as a MODBAR authorized distributor

Our mailing address is:
La Marzocco
Via La Torre 14/H
Scarperia, FI 50038
Italy

[Add us to your address book](#)